



CENTURY INTERNATIONAL ARMS INC.

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NEW WARRANTY POLICY

- 1) All returns are subject to restocking fees. If the merchandise is returned to our warehouse in “as advertised” condition, the customer will be charged a 10% restocking fee and will not be reimbursed for the shipping charges.
- 2) All firearms/receivers sold as “new”, or manufactured/assembled by Century have (1) year repair/replacement warranty from the day the firearm/receiver was shipped from Century’s warehouse to the customer, unless noted otherwise. Repairs or replacements are determined at Century’s discretion. The (1) year period does not start over if a firearm is repaired and reshipped.
- 3) A return authorization number must be obtained prior to returning any merchandise to Century. An authorization number may be obtained by calling 1-800-527-1252. If after receipt and inspection, it is determined a mechanical/operational defect has been caused by actions taken by the customer or an entity outside Century, the warranty is void and Century is not responsible for the repair costs nor obligated to replace the firearm. The customer will be notified in these cases. Please do not return any after market items to Century with firearms. This includes but is not limited to scopes, mounts, rails, stock, etc. All returns are subject to possible restock fees. Shipping fees reimbursed only up to published UPS rates. An UPS receipt is required to process your refund. No shipping reimbursement on handguns unless shipped via US Postal Service.
- 4) All ammo, parts, accessories and surplus firearms have a 30 day repair/replacement/refund period. If the merchandise is returned to our warehouse in “as advertised” condition, the customer will be charged a 10% restocking fee and will not be reimbursed for the shipping charges.
- 5) If the person returning the merchandise is not the original purchaser, they must submit a copy of their driver’s license and our waiver of liability statement.
- 6) The customer will only be reimbursed for the UPS published rates. (Customer needs to take the merchandise directly to a UPS facility, ship it UPS Ground, and send a copy of the shipping receipt with the RA# on it via fax, email, or postal mail).
- 7) All returned merchandise must be sent to the addresses given to you when obtaining an RA# by calling 1-800-527-1252. Merchandise will be refused if shipped without an RA# on the package or shipped to our Florida address. The customer will not be reimbursed for these shipping charges.
- 8) Please allow 4-6 weeks for reshipment of repairs/replacements.